

MINUTES OF THE ADA COMMITTEE MEETING DECEMBER 12, 2018

GREATER PEORIA MASS TRANSIT DISTRICT
2105 N.E. Jefferson Avenue, Peoria, Illinois 61603



DATE: Wednesday, December 12, 2018

PLACE: *Greater Peoria Mass Transit District Offices*

PRESENT:

Jennifer Lee, CityLink ADA Committee Board Trustee
Andrew Dwyer, CityLink Director of Mobility
Brian Hiatt, Interim General Manager, CityLift (MV Transportation)
Chris Mitchell, ADA Advocate
Dawn Harper, EP!C
Hannah Martin, Tri-County Regional Planning
Jodi Scott, Advocates for Access
Lizette Tripur, DRS

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1.Call to Order: The meeting was called to order by Andrew Dwyer at 1:01 PM.

2.Approval of Minutes:

Board of Trustee Jennifer Lee brought forth the minutes from the October 10, 2018 meeting. A motion was made to approve the minutes by Jennifer Lee and seconded by Brian Hiatt. The minutes were approved.

3.Public Comments:

There were no public comments

4.Updates from ADA Committee Members:

Jodi Scott from Advocates for Access stated that she felt that all was going well at this point with regards to transportation. Dawn Harper from EP!C stated that they received their new bus but without the Qstrains, which they will have to purchase. She stated that all is going well. Brian stated they are looking for drivers. Chris Mitchell stated that the OSF podiatry office will be using the whole building, and the City of Peoria instructed them to put in a 6” step that she cannot navigate. They want to be able to do something about this step. Hannah discussed succession planning, and she stated it is becoming more prevalent. There has been a class action suit filed in Pekin regarding a 20 year plan, stating they would have ADA curb cuts, but they have fallen short regarding this endeavor. Mark Rothert has been named the City Manager of Pekin as well. Andy mentioned that we are in the process of rolling out customer wifi at the Transit Center. He is looking at some form of advertisement as well to help offset costs. No one has been chosen yet to be the General Manager of CityLift. Brian Hiatt and 1 or 2 others are potential candidates. Recently, we received approval to investigate putting solar panels on the top of the Transit Center with no cost to the District. Working with Peoria county on the final transition of the CountyLink service. Working on the remodel of the Transit Center.

5.New Business:

A.Approval of ADA meeting dates for 2019

Andy asked if everyone had a chance to review the presented dates for the 2019 ADA meetings. All agreed they had reviewed the dates, and the dates were presented for approval. **Hannah made the motion to approve and Chris seconded the motion. Motion Passed.**

B. Tips to stay warm while waiting for CityLift or CountyLink

Brian Hiatt from MV Transportation gave tips to the group regarding staying warm while waiting for their rides. When the weather is extremely cold, the riders are asked to be ready, but be inside. Don't sit outside in bad weather waiting but try to stay near the door. Also, if there is bad weather and drives are snowy and icy, passengers cannot be safely loaded onto the bus. Andy stated that sometimes, pickups are at the discretion of the driver. Andy suggested calling to see where the bus is, and plan for extra time if needed. Trustee Lee asked about how we let our passengers know about preparing for bad weather. Some suggested phone calls and using social media.

C.What can we do? How can we deliver better service to you or your client base?

Dawn and Chris both stated that CityLift does a great job. The group asked about marketing and the lack of for the paratransit industry. Chris stated that participating in the OLLI classes was very beneficial, informative and brought transit to the forefront. A solution may possibly involve using

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a service such as Uber. A personal attendant is allowed to ride on CityLift at no charge to assist an individual whose wheelchair is clogged with snow. Brian Hiatt said there seems to be an issue sometimes when individuals think they are the only ones on the bus. Some of the public do not understand that the MV buses can carry a number of individuals at one time. Andy stated that in the rider's guide, it states that it is a "shared" ride service. Sometimes poor planning is the culprit. The riding public needs to realize that it is a "shared" ride service.

Next Meeting is Wednesday, February 13, 2019 at 1:00 PM at CityLink Admin bldg. downstairs.

The meeting was adjourned at 2:05 PM

By: _____

Jennifer Lee, Program Chair