

## MINUTES OF THE ADA COMMITTEE MEETING OCTOBER 7, 2020

GREATER PEORIA MASS TRANSIT DISTRICT  
2105 N.E. Jefferson Avenue, Peoria, Illinois 61603

**1.Call to Order:** The meeting was called to order by Andrew Dwyer at 1:06 PM on October 7, 2020.

### **2.Approval of Minutes:**

Andrew Dwyer, Director of Mobility brought forth the minutes from the February 12, 2020 ADA meeting for approval. **A note was made to add Chris Mitchell to the attendees list. A motion was made to approve the minutes by Andrew Dwyer and seconded by Jodi Scott. The minutes were approved.**

### **3.Public Comments:**

There were no public comments

### **4.Updates from ADA Committee Members:**

Brian Hiatt announced that MV will no longer be the paratransit provider. Brian stated he was glad he could participate in the ADA committee, and he and Mick and the group would begin close up procedures. Trustee Lee thanked Brian and his group for all their assistance with paratransit and to the ADA committee. Trustee Lee mentioned the fact that she is working with Doug on a project to bring art from EP!C and Community Workshop into our newly remodeled Transit Center. Trustee Lee stated this would give artists from the EP!C and CWTC a chance to showcase their particular talents. Chris and Yokita stated that they are working on a couple of stops in East Peoria relating to ADA issues. Renee stated that CIAA still has adequate number of drivers and transportation seems up. CIAA is looking for substitute drivers if anyone knows of anyone. Jodi Scott mentioned they are back in the office, and they have been told about sidewalks not being accessible to buses in the winter. Jodi asked if there can be some kind of partnership with ADA committee regarding safety issues for all in the winter. Yokita stated that maintenance has to clear benches and the shelters, but other than that, there are no specific rules about clearing sidewalks, but she stated she would check. Jodi stated this may be a City issue with plows covering accessibility back up. Andy stated we could possibly do some PSA announcements about this. Dawn at EP!C stated they have the OK now for people to come back to their building. EP!C staggers the times that people can be on their property at this point as only 25 people at one time can be on property. Dawn stated that individuals without a mask cannot ride. Lizette from DHR stated that ~~although they are open to the public they are working remotely and not open to the public.~~ They are providing home services and vocational services. Transit Center lobby is still closed to the public. Waiting on fare collection to resume. And, waiting on driver barriers as well for the buses. Safety meetings on fixed route, staff is going thorough ADA level training and CAD AVL on the fixed route side so all may text from a stop to see how soon a bus will be arriving, etc. You will be able to look up on a mobile app or call our main phone number. Hannah said Tri County is updating the human services transportation plan. We will be looking for input from providers and agencies involved. We are getting input on trip generators and rider and provider concerns to help re-establish the goals for this committee and moving forward. Tri County working with CityLink on the gray area study. There will be public meetings on October 21 for input to help guide solutions for areas that currently have no service. Would like to see more people participate in these issues.

Many are  
working  
from home  
but are  
open by  
appointment  
jk

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### **5.New Business**

Ridership Update: Totals, Distancing, Agency Usage, Etc.

Totals for ridership are increasing . . it has increased to 500+, and is slightly steadily growing. Brian Hiatt stated that ridership is indeed going upwards keeping in mind social distancing, etc. Trying to keep the number of individuals to 3 or 4. Also trying to keep all people from 1 place travelling together. Incrementally increasing agency usage, somewhere between 40 to 50%. Dawn stated that we have been very helpful and have gone out of our way to assist EP!C during this difficult time with the pandemic.

### **6.New CityLift & CountyLink Provider**

We have selected a new provider who was approved at the Board meeting last month. It is a nationally known provider known as Transdev. They will begin December 1, 2020. Angel Marinich proceeded to talk about the future. Angel will be the new General Manager at Transdev. Darrell Russell (Deacon) will be her Assistant General Manager with lots of paratransit experience. The new location will be 1530 W. Altorfer Drive in north Peoria. They will be hiring a dispatch manager, HR generalist and safety manager.

### **7.New Software and Features**

The District went out for bid this year for new dispatching and scheduling software. We had multiple proposals submitted, interviews, and ultimately we decided on a company called Ecolane. With the software, there will be some new features for customers, ie, a digital payment platform, and also there is a mobile app that can be used to see how close a bus is, you can schedule or cancel, etc. This will be utilized at about the same time Transdev takes over. We hope our customers should have an easier scheduling, riding experience. The scheduling experience should be a more automated experience. This software is only for the paratransit experience.

### **8.Covid Update:**

Cleaning of vehicles and facilities to maintain staff safety and health. Operators and passengers are required to wear masks.

Hannah Martin said that she is leaving Tri County for a new position for the City of Pekin, as an engineering technician. She thanked everyone for their contributions to this committee, and she will still be a part of ADA issues. She will be missed!

Jennifer made a motion to adjourn, and Hannah seconded the motion at 2:02 PM.

By: 

Jennifer Lee, Program Chair