

MINUTES OF THE ADA COMMITTEE MEETING DECEMBER 9, 2020

GREATER PEORIA MASS TRANSIT DISTRICT
2105 N.E. Jefferson Avenue, Peoria, Illinois 61603

1.Call to Order: The meeting was called to order by Andrew Dwyer at 1:06 PM on December 9, 2020.

2.Approval of Minutes:

Andrew Dwyer, Director of Mobility brought forth the minutes from the October 7, 2020 ADA meeting for approval. **Trustee Lee made a motion to approve, and Chris Mitchell seconded the motion with the clarification that “Lizette from DHR stated that many are working from home but DHR is open by appointment”. Motion Passed.**

3.Public Comments:

There were no public comments

4.Updates from ADA Committee Members:

Chris Mitchell stated she has had good service so far from Transdev. Chris spoke about passengers needing assistance to get inside a business sometimes when there is a barrier affecting the door to door service. Dawn Harper stated that IDPH will now allow 15 people at one time to be allowed in to the EP!C bldg. CWTC has a limited number of people allowed into the bldg., and they also have a specific protocol due to COVID. He stated that individuals have been using the services, and that CityLift has been very responsive to issues, and things are going well. General Manager Doug Roelfs spoke next stating that we are installing driver barriers, and starting January 4, 2021, we will be most likely be charging fares again across all services. Connie Schiele inquired if riders will be notified of fares being collected again. General Manager Roelfs stated there would be press releases, and it will be a “soft” roll out for the first week or 2. Drivers will let passengers without fare money know that next time they will need to bring that. Connie was satisfied with that answer. Jodi Scott from Advocates for Access met with Emily and discussed a social media posting and language in the CityLink website will reflect reminders about responsibilities for snow removal. Susie Smith, OSF Senior World is the new manager. Now, they are not programming due to Tier 3. They will begin virtual visits as well.

5.New Business

A.Introduction of Transdev (new CityLift and CountyLink provider) management team

Angel Marinich, General Manager of paratransit services spoke of the new team at our paratransit providers. They have a new location, new policies and procedures and new scheduling software. Passengers should see improvements with on time performance and productivity. The Management team at Transdev was introduced to the group, and they are all looking forward to Lifting the City as well as Linking the County! for a better 2021 for paratransit riders.

6.Update on new software launch

We have some members of the new Ecolane software staff on site . . getting routes built, learning new features. There will be a way to receive a text message to see when your ride is on the way. You could possibly use a card to pay instead of cash, and many new features to improve efficiency. Will be going live on December 15, 2020

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7. Winter weather refresher

We ask to make sure your walks and drives are clear, and if you use a lift, make sure the lift is clear. Use Ice Melt in icy conditions. If something happens that you have to cancel, please know we understand if you have to cancel last minute due to weather conditions. If you travel and can call ahead to make sure your destination is free of ice and snow, that would be appreciated as well. We are campaigning to keep all services free and clear of ice and snow.

8. Approval of 2021 ADA meeting dates:
(every other month on 2nd Wednesday at 1:00PM)

February 10, 2021

April 14, 2021

June 9, 2021

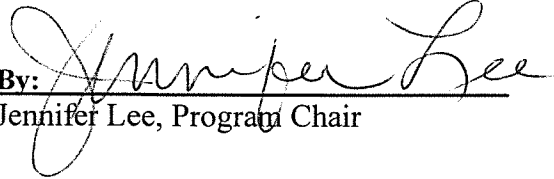
August 11, 2021

October 13, 2021

December 8, 2021

The dates above are approved, but can be changed if needed.

The next meeting will be February 10, 2021

X 
By: _____
Jennifer Lee, Program Chair