

MINUTES OF THE ADA COMMITTEE MEETING OCTOBER 13, 2021

GREATER PEORIA MASS TRANSIT DISTRICT
2105 N.E. Jefferson Avenue, Peoria, Illinois 61603

1.Call to Order: The meeting was called to order by Trustee and Committee Chair Patti Sterling Polk at 1:00 PM on October 13, 2021. Trustee Polk is very glad to have this Committee back and moving forward. She is very impassioned for this committee and is excited for good things to come! All were introduced as they went around the room.

2.Approval of Minutes:

Trustee Patti Sterling Polk, Program Chair, brought forth the minutes from the February 10, 2021 ADA meeting for approval. **Dawn Harper made a motion to approve, and Jodi Scott seconded the motion. Motion Passed.**

3.Public Comments:

There were no public comments

4.Updates from ADA Committee Members:

Trustee Polk is looking for new ideas to jump start the Committee. Chris Mitchell stated she would like the dispatchers not to discuss drivers on the phone, but to use their time to discuss ideas about traffic concerns, safety concerns. Chris said she has seen too many vehicles together in parking lots, ie, Senior World, CWTC. Dawn from EPIC stated she would rather have the dispatcher tell her what is going on. She stated she agrees there is congestion in various parking lots. One participant stated sometimes she is not aware of why a driver is late, and staff has to be paid for overtime. Drivers need to be aware of the way they speak to external versus internal customers as well. Reema from Tri County stated they had just decided at a meeting at their office what to do with transportation funds they are allotted to support the proposed Washington transit addition, bike rental project in Peoria and East Peoria Sidewalk project as part of the Human Service Transportation Plan. Angel wanted to discuss some new technology. There is now a portal that can be viewed for online trip completions, running on time, estimated time, etc. The only thing with this is that trips can't be booked. As profiles are added, it aids in tracking individuals and history. Several others including Dialysis can now be added. There is a new mobile app to use. It also has been greatly helpful for parents who can assist their family members who utilize the paratransit providers. ShamRA mentioned the upcoming Microtransit study, and we have applied for 5310 funds for the Washington transportation project. There will also be public meetings for the Comprehensive Operational study, and we want to make all aware of it. Trustee Polk wants to make the committee more impactful in the community. She also wants to know about roadblocks that the committee can work through. A reminder to bring back your boxes with ideas!

5.New Business

A.Trustee Polk gave a hand out to all members, and she wants everyone to think about a new approach to the ADA Committee & Meetings. She is asking if there are new ideas to discuss since the last minutes from February 2021. She asked all to write down a new idea, and she also asked all the members what they would like done differently. She also asked all to write down what they think the Committee has done well. She is asking all to glue new ideas outside of the handout box to bring to the December meeting. Angel will be discussing new and different ideas for Transdev. Patti stated that with all the individuals showing up for the meeting, it shows that the Committee does care about making things better for individuals.

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B. Tentative Dates for 2022 ADA Committee Meetings: Dates may be changed, and typically the meetings are held every other month at 1:00 PM in the CityLink Community Room (downstairs).

Feb 9, 2022	1:00 PM	Aug. 10, 2022	1:00 PM
Apr. 13, 2022	1:00 PM	Oct. 12, 2022	1:00 PM
June 8, 2022	1:00 PM	Dec. 14, 2022	1:00 PM

The next scheduled meeting is December 8, 2021 at Transdev at 1530 W. Altorfer Drive, Peoria, Illinois

By: Patti Sterling Polk
Patti Sterling Polk, Program Chair