



Passenger Link

Published quarterly exclusively for
CityLink passengers

January 2022

Volume XVI, Issue 3

CityLink Service Improvements Coming in March 2022

In 2019, CityLink completed a detailed study of its entire bus system, called **CityLink on the Move**. The study reviewed current routes, schedules, and ridership. CityLink also gathered feedback from the community through a rider survey, outreach at the transit center, and several public meetings.

The outcome of the study was a five-year plan to improve and expand bus service. Implementation of CityLink on the Move recommendations were planned for September 2020 but delayed due to COVID-19.

In November 2021, City held five in-person public meetings at various locations and two virtual public meetings to receive rider feedback on proposed route and schedule changes. After listening to riders and adjusting proposals, CityLink is preparing to implement several route and schedule improvements **effective on March 6, 2022**.

Route Changes

Proposed route changes include:

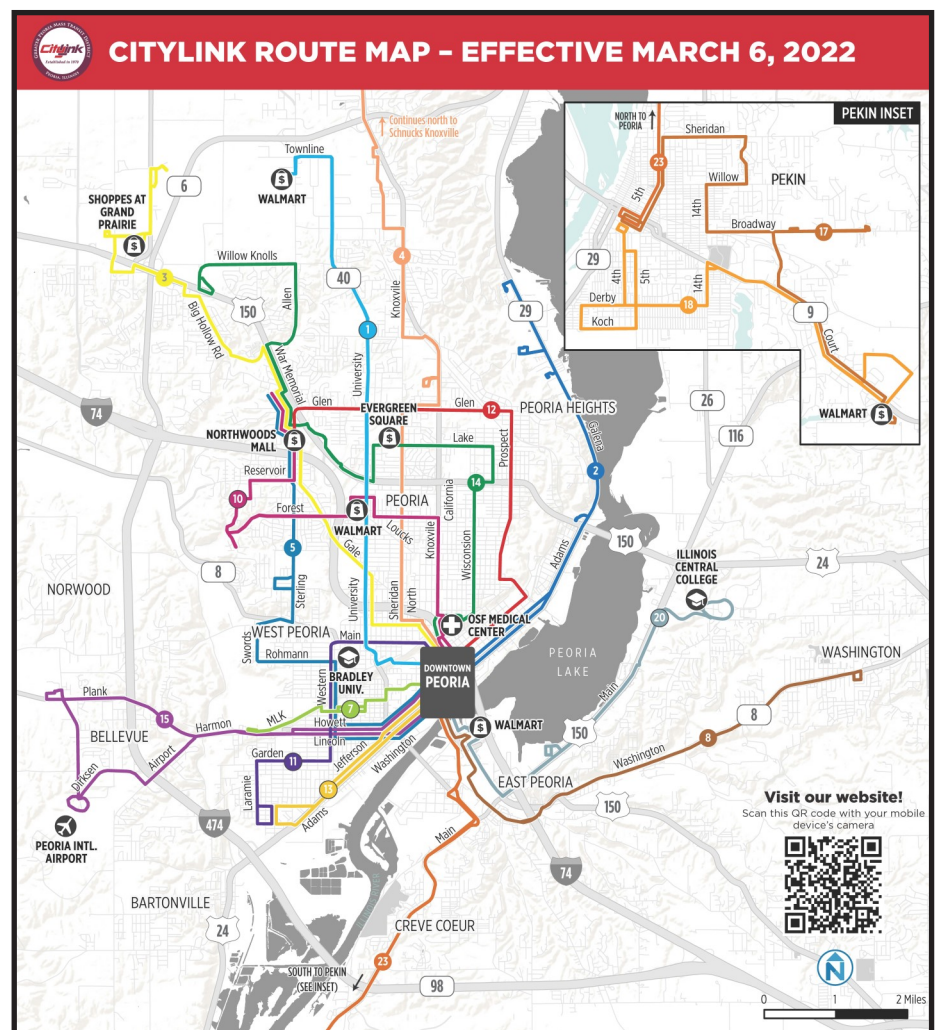
- Faster, more direct service
- Better access to grocery stores and employment centers
- More service in high-ridership neighborhoods

Schedule Changes

Proposed schedule changes include:

- More frequent midday service on Routes 1, 7, 10, and 13
- More frequent service on all routes between 5-6 p.m.
- Later service on Routes 3, 4, 7, and 11
- After 6 p.m., all routes improved from 75 to 60-minute service
- Increased Sunday Service

Passengers are encouraged to visit the CityLink website to start familiarizing themselves with the service improvements ahead of the March 6, 2022 implementation date. More information is available at www.ridecitylink.org/about/route-improvements-2022.



Stuff-A-Bus Food Drive Results



ATU #416 President Corey Sebens at Friendship House with the bus full of donations.

The 34th Annual Stuff-A-Bus food drive to benefit the Peoria Friendship House of Christian Service officially wrapped up was Oct. 22-Nov. 30, 2021. The total weight of the food collected on the vintage bus during the campaign was 18,840 pounds or 9.42 tons. An additional 1,480 pounds of excess donations that were unable to fit on the bus were loaded onto a CityLink van. **The total weight of donations collected totaled 20,320 pounds or 10.16 tons, which exceeded the 10 ton goal!**

Thank you to everyone who contributed to the food drive to make it a success! Please visit the Stuff-A-Bus Facebook page at www.facebook.com/stuffabuspeoria for more info and photos from this year's campaign.

CityLink Transit Center Customer Service Hours Update

Effective January 2, 2022, the Customer Service Window hours at the Transit Center have been updated and are as follows:

- ⇒ Monday: 8:00 am–4:00 pm
- ⇒ Tuesday-Friday: 7:00 am–5:00 pm
- ⇒ Saturday: 9:00 am–2:30 pm
- ⇒ Sunday: CLOSED

Bus pass sales are still available after the windows are closed at the ticket vending machine located in the lobby.



Real-Time CityLink Bus Tracking Now Available

Download our **FREE** myStop® mobile app today for live bus tracking & other features, including:

- Option to Plan Your Trip with the myStop® Trip Planner
- Real-Time Arrival View Routes & Stops – Each CityLink Bus Stop Now has a Stop ID
- Option to Set Up an Account to Receive Rider and Service Alerts and Bus Arrival Notifications via Text or Email



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